

From: [Thomas Sara](#)
To: [Thomas Sara](#)
Subject: FW: questions
Date: 24 March 2021 10:43:01

From: Curtis Paul <[Paul.Curtis](#)>
Sent: 15 February 2021 15:02
To: <>@ocadoretail.com>
Cc: <>@ocadoretail.com>; <>@gmail.com>
Subject: Re: questions
Hi <>

Questions for tomorrow are as follows :

Ocado Zoom Interview

Can you tell me more information about the service and what's new and different about it?

Why have you chosen to use cargo bikes as part of your delivery, what have been the benefits ?

What have been the benefits of using electric vehicles?

How have these made a difference in terms of efficiency, and what difference does it make to your bottom financial line in terms of sales?

How do your customers feel about the new service?

Why is important for companies to consider services like this. What advice would you give to other companies considering doing something similar?

How does all of this tie into your overall for the future and building back post-pandemic - is this kind of delivery going to be the norm in the future?

How much does London's improved cycling infrastructure (Streetspace etc) enable this kind of delivery, and how has that helped you? Would this be as easy without it?

All the best

Paul

From: <>@ocadoretail.com>
Sent: 15 February 2021 14:57
To: Curtis Paul <[Paul.Curtis](#)>
Subject: questions
Hi Paul
Please do send through the questions, as discussed.
Thanks
<>

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<> (She / Her / Hers)

Comms and PR Lead | Brand Marketing |
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